



Emergency SOS At Home or Mobile

Child tracking and Adult SOS service

24 hours a day at the touch of a button
Available in the UK and Overseas

Can you afford not to be In-touch?

- **In home and mobile emergency SOS alert**
Alerts highly-trained English-speaking support
Automatic fall detection, mobile alert and tracking services
- **NHS-approved TSA telecare system**
Keep 'in touch' with carers & local emergency services
- **Professional lone worker or security and logistics professionals**
Provides legal conformity for employers operating lone workers and provides personnel tracking for security and courier operations

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Our Products

AT Home



The Wrist Panic Button

The portable button is a lightweight and discreet personal alarm trigger which can be worn on the wrist, belt or around the neck. When the button is activated within range of the base unit, it sends an alarm to our 24 hour response centre which immediately activates the relevant help procedures. (See FAQ sheet for more details on this procedure).



At Home - Fall Detector

The fall detector included in our packages is similar in appearance to the wrist button but can only be worn around the neck as it must be kept near to a vertical position. It has a tilt mechanism which activates if the user falls over but which is easily cancelled if activated in error. If not de-activated within a given time period, an alarm is automatically sent to the 24 hour centre which again initiates the relevant help procedure. This is recommended for those at particular risk of falls or black outs.

At Home - Alternative

We provide "Reach" an alternative At Home package that is stylish for the modern home but retains the same functions and reliability as the classic units.

All At Home Telecare services are supported with this option.





Smart Mobile System

If you want the alert service at home but with the freedom to go out – or indeed travel anywhere the mobile telephone will operate this is for you.

This smart mobile telephone is a substitute for a normal mobile telephone but also has a panic button and fall detector that in an emergency sends your location to our control centre.

The smart mobile can use your existing SIM card so you can keep the same mobile telephone number but if you want we can provide a new SIM to be totally independent of the existing mobile.

SOS facilities at the touch of a button anywhere you are will be connected to our operators anytime reassurance is required.

Please note, it is the user's responsibility to keep the mobile telephone charged and, if necessary, topped up with credit at all times.

Mobile Alert

The device is the size of a match box, you can carry it with you or give it to your child, put it on the dog, horse or any valuable items. If the device is activated manually or automatically the location and an alert message is sent to our service centre.

If you want to know where the unit is then at any time we can check it for you BUT we can also set the system up so that if the unit moves from a location we are alerted.

This device has a number of professional applications that include lone worker service, security personnel tracking and courier service location.



Choosing the correct alert system package

Step 1 – At Home Package



In-touch have created a number of different options for our clients. To choose the right one for your needs, please take a moment to run through our step-by-step guide.

The starting point is the AT HOME system that includes the alarm unit and simple wrist panic button with clip and neck strap wearing options. For a person who stays at home and only goes out with others it's a good solution.

Step 2—Mobile Telephone



We offer users the facility to use their mobile phone number in a special mobile telephone that works as a telephone but also provides the SOS, fall detection and location information in the case of an emergency. If the user is always at home then this is may not be the best solution but for the person at home and travelling alone it is excellent.

Step 3— Mobil Alert

The Mobile Alert device is the size of a match box and will give its position when we ask or if it is activated. Ideal for parents wanting to know where their children are or visa versa.

This device is also used in professional applications for lone worker, tracking and security services.



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